

Quality & Environmental Policy Statement

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It is the policy of NetThings to maintain a quality system designed to meet the requirements of ISO9001:2015 & ISO 14001:2

015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of NetThings to:

- Strive to satisfy the requirements of all of our customers, stakeholders and interested parties and whenever possible meeting and exceeding their expectations.
- Comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of our activities, products and services.
- Deliver products and services of the highest practicable quality, reliability and consistency that meet our customers' requirements.
- The reduction of hazards, prevention of injury, ill health, protection of the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- Implement quality and environmental management in a systematic and planned way through the application of management systems that support the delivery of the business plan.
- Establish and measure performance and customer satisfaction against appropriate quality and environmental and Health objectives and/or targets.
- Provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- Ensure that all employees are made aware of their individual obligations in respect of this quality & environmental policy;
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”.
- Be committed to the prevention of all forms of waste and pollution.
- Be committed to the continual reduction of emissions and all forms of pollution on the environment.

This quality & environmental policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality & environmental process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment and its impact on customer service and of the products or service in which we provide.

To ensure the company maintains its awareness for continuous improvement, the quality and environmental system is regularly reviewed by “Top Management” to ensure it remains appropriate and suitable to our business. The Quality and Environmental System is subject to both internal and external annual audits.

Conrad Chin

Chief Executive officer